comitFS

Compliant Communications Solutions for the Financial Markets

CAS DIALLER
SALESFORCE LIGHTNING/CRM

www.comitfs.com

'Trader telephony integration made simple.'

comitFS has released its first application onto the Salesforce App Exchange, the CAS Dialler. The CAS Dialler is the only application that will connect seamlessly to BT, IPC and Cloud9 dealer boards and soft turrets to expose rich telephony capabilities within the trading floors. This includes the ability to make calls from Salesforce contacts, answer inbound calls which are linked to client accounts, enables you to display all previous connections with the client prior to answering the call. Call control features such as, conference transfer, hold and retrieve and shared line capabilities will be provided.

CAS Dialler Features:

- Login panel for Bank Users which automatically authenticates
- Easy Search for contact and simple outbound dialling
- Display panel to show Dialtone, Private Wire and Multiple call handling.
- State change and alerting.
- Integrated search to fetch contacts when calls are made or answered.

- Click - to -dial from salesforce pages.
- Incoming call alerting and call history display
- Perform action on active call(Hold, retrieve)
- Dial from dial pad/ Outgoing call
- Call activity displayed
- Automatic connection IPC Bluewave.

CAS Dialler Screens