

Compliant Communications Solutions for the Financial Markets



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'Trader telephony integration made simple.'

The CAS Call Controller (CCC) desktop application enables users of the IPC Unigy turrets or soft clients to have an easy interface to search for contacts and call them with a single click. Once the numbers are dialled the CCC application offers additional telephony controls (transfer or conference).

Click to Dial Features:

- C2D from personal & corporate entries
- C2D using clipboard supporting applications
- Quickdial using specific keyboard combinations, such as Ctrl-Alt-T, when a number is highlighted
- Name dialling marked names easily dialable
- Phone numbers on webpages, can be highlighted and dialled
- Click to Dial from Skype For Business contacts
- Click to Dial from Teams contact numbers

Click to Dial

Moving CC Bar

To make a call in the CAS Call Controller (CCC) type in the input box the phone number or extension number you wish to dial and return enter. No additional numbers or digits have to be entered or removed when entering a number in the input box. The contact details of the user are also displayed when entering the extension. Clicking on the mobile number dials the mobile of the contact.



Call History

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Direct Lines

Dial Pad

Directory

Input Box

	Lines His	birty Directory	Search	h Directory		:		
Directory	<< <	> >>						×
III Office III Groups	1 Personal	Enterprise	SpeedDial #	Teams Meetings				
Name	Company	Mobile	Business 🛚	Home 希	Intercom 🛷	Private	SpeedDial	
								^
BW End User User								
Chiranjeevi Illa								
					Z1_Test_User2a5108-ARD			
				0800100100 0800876543 90800876543		RBS 50001 JPM		
						50001 5108-ARD		

CCC displays personal and enterprise contacts and by selecting on a phone number these are easily dialled through the IPC Unigy turret or soft client. Outlook contacts/groups are also made available for searching and then dialling.

Speed dials entered in the Unigy system per user, are displayed by CCC and again these can be quickly dialled.

Complete call history of outbound and inbound calls, as well as your calls being answered by your team members are available through the call history tab.









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Settings