

Third-party Maintenance

November 2014

comitFS were engaged by a financial solution distributor to help manage a bank's third-party Computer Telephony infrastructure, whilst a new solution was being developed and provisioned for the client.

The bank was undergoing a technology refresh and the core platform had been extended beyond end-of-life, leaving the bank with a business risk.

However, services underpinned by the platform and already deployed across the organisation were business-critical features of day-to-day operations. As such, the business needed to ensure that they were maintained and managed to the highest standards, while the new solution was developed, tested and migrated to.

With decades of experience across trading room communications, and leveraging an unrivalled ability to integrate new and old technology in a unified manner, comitFS were uniquely placed to support and maintain the third-party solution throughout this period of transition.

By leveraging the Support team's unparalleled expertise, the enterprise was able to mitigate against the risk of change, whilst also developing a support strategy that would ensure best-practice maintenance of critical infrastructure in the future.

For more information please contact: info@comitfs.com
Capital House, 42 Weston Street, London SE1 3QD
+44 (0)207 100 1498

www.comitfs.com
