

AudioHook

The Audiohook product is easy to install, and ideal for redirecting your PC audio to your telephone handset.

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comitFS has delivered its AudioHook product as a solution for one of its major international financial customers. The AudioHook redirects the PC audio to the quality PBX or dealerboard speakers.

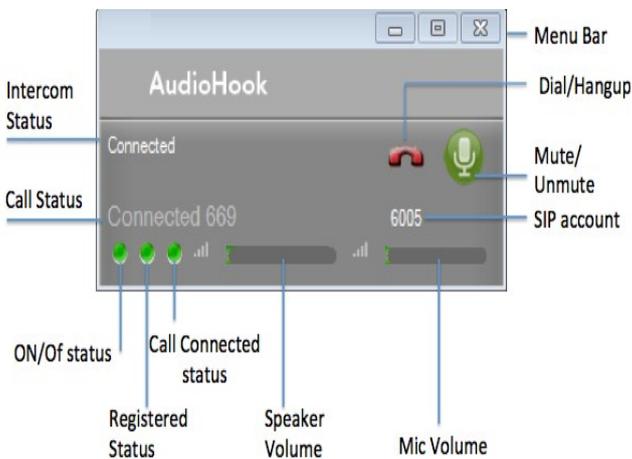
The Audiohook product is a desktop application that enables the connectivity of PC audio applications with telephony equipment. The product enables users to send audio from a variety of applications (Bloomberg, Skype for Business and YouTube) and redirects it to a standard desk phone.

A major financial institution was faced with a global problem to redirect its desktop audio to quality physical devices like dealerboards and regular PBX headsets. Removing the clutter on the desktop the user was able to listen to audio content from Bloomberg announcements without the need for PC headsets or speakers. The AudioHook has been designed to be capable of running a number of simultaneous connections back to the PBX enabling different speaker channels to play content from different applications concurrently.

ComitFS integrated the AudioHook application to sit on the client's Citrix configured desktop in order to pass audio from desktop applications back to a standard telephony service.

The AudioHook application was quick and easy to install, our customer had globally rolled out in a matter of weeks. Once installed the application redirects important audio content to a Tradervoice speaker or a PBX handset.

comitFS produced a detailed user guide and a developer guide with a sample application to use with the API. This enabled the client to quickly get up to speed on how to operate the Audiohook application and develop upon the API. The solution was successfully embedded into the client's own desktop solution.



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