



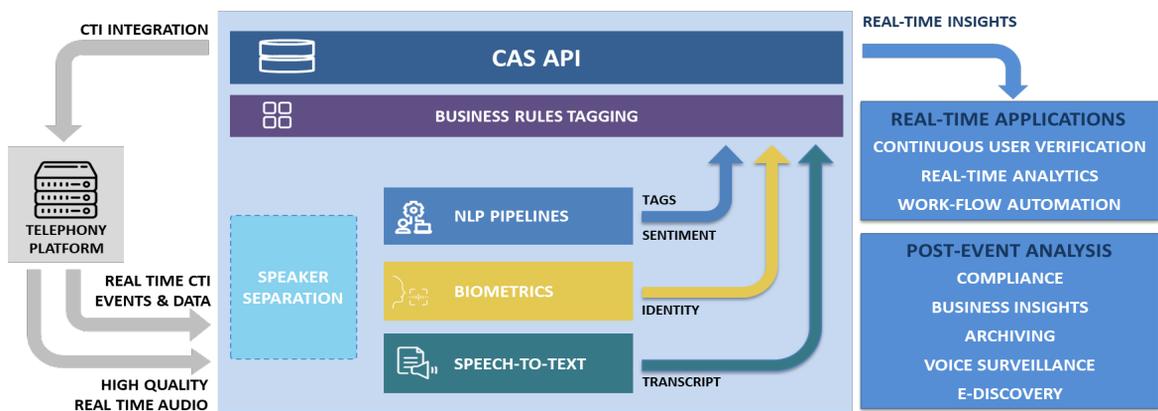
comitFS
communication solutions for financial markets

CAS DELIVERS CONVERSATIONAL INTELLIGENCE

Introducing Conversational Intelligence

Technology has moved beyond the ability to merely transcribe voice. Combining our Natural Language Processing (NLP) expertise, accurate transcription capability, innovative biometrics and many years of experience deploying voice solutions for financial markets, comitFS introduces CAS Conversational Intelligence. Analyse your voice channels in real-time, verify who's speaking, recognise what's being said, understand context and sentiment and extract insights across multiple languages and applications.

With trader voice vendors investing in new APIs to give access to pristine audio directly from the endpoint, we believe Conversational Intelligence is ready for prime-time adoption. The outcome for our customers will be a huge increase in access to real-time information and insights enabling workflow automation and analytics for traders and compliance teams.



Investing in the CAS Technology

comitFS is committed to bringing the latest voice processing capability to market through the CAS platform. Our NLP team already has over 30 years of combined expertise in machine learning, AI, NLP and transcription technologies.

We've invested in a state-of-the-art transcription engine that is fast accurate, customisable, supports multiple languages which can be customised at a source-level to meet customer requirements.

We've worked with innovative partners like to add biometric speaker verification to the Conversation Intelligence solution.





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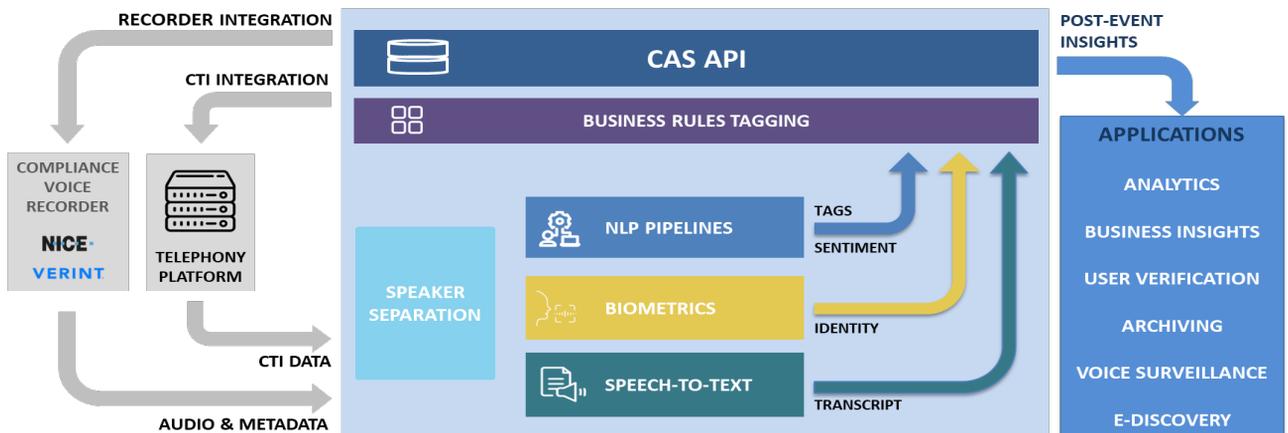
CONVERSATIONAL INTELLIGENCE

How can comitFS Conversational Intelligence software help with the workflow?

Our starting point is to understand how chat-bots have automation, thereby allowing traders to deliver a superior client experience. Below are two we feel could gain momentum in 2023:

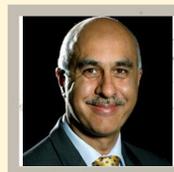
Trade Reconstruction - Today chat-parsing technology is already incorporating details directly onto trading platform. It's a logical extension therefore to see voice-parsing technology incorporating details into trading platforms.

Blotter Construction - The context parameters of a trade can be captured and parsed including the time, asset class, stock, action, deal structure, duration, volume and price. This information can be instantly presented into a Traders Blotter.



What value can comitFS add?

comitFS developers can go much further than transcription, they are embracing NLP and machine learning to understand the context of what's being said. Thereafter, comitFS being the middleware experts, we know how to share this information with any application used by our customers. **If you're seeking to embrace Intelligent Conversations to drive trader productivity, then please reach out.**



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